



San Francisco
Water
Power
Sewer

Services of the San Francisco
Public Utilities Commission

CleanPowerSF

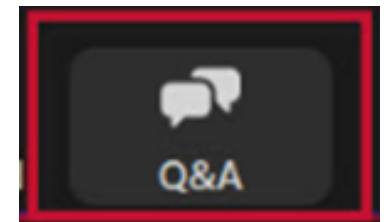
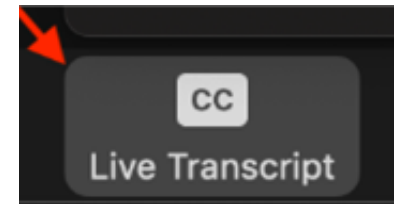
Residential Rates Update 2024

CleanPowerSF

Wednesday, May 1

Housekeeping items

- Today's meeting is being recorded
- To activate live transcription, select the CC at the bottom of your screen and click "Live Transcript"
- To participate in Q&A, please select the Q&A button at the bottom of your screen and type in your question



WATER



Delivering high
quality water
every day

POWER

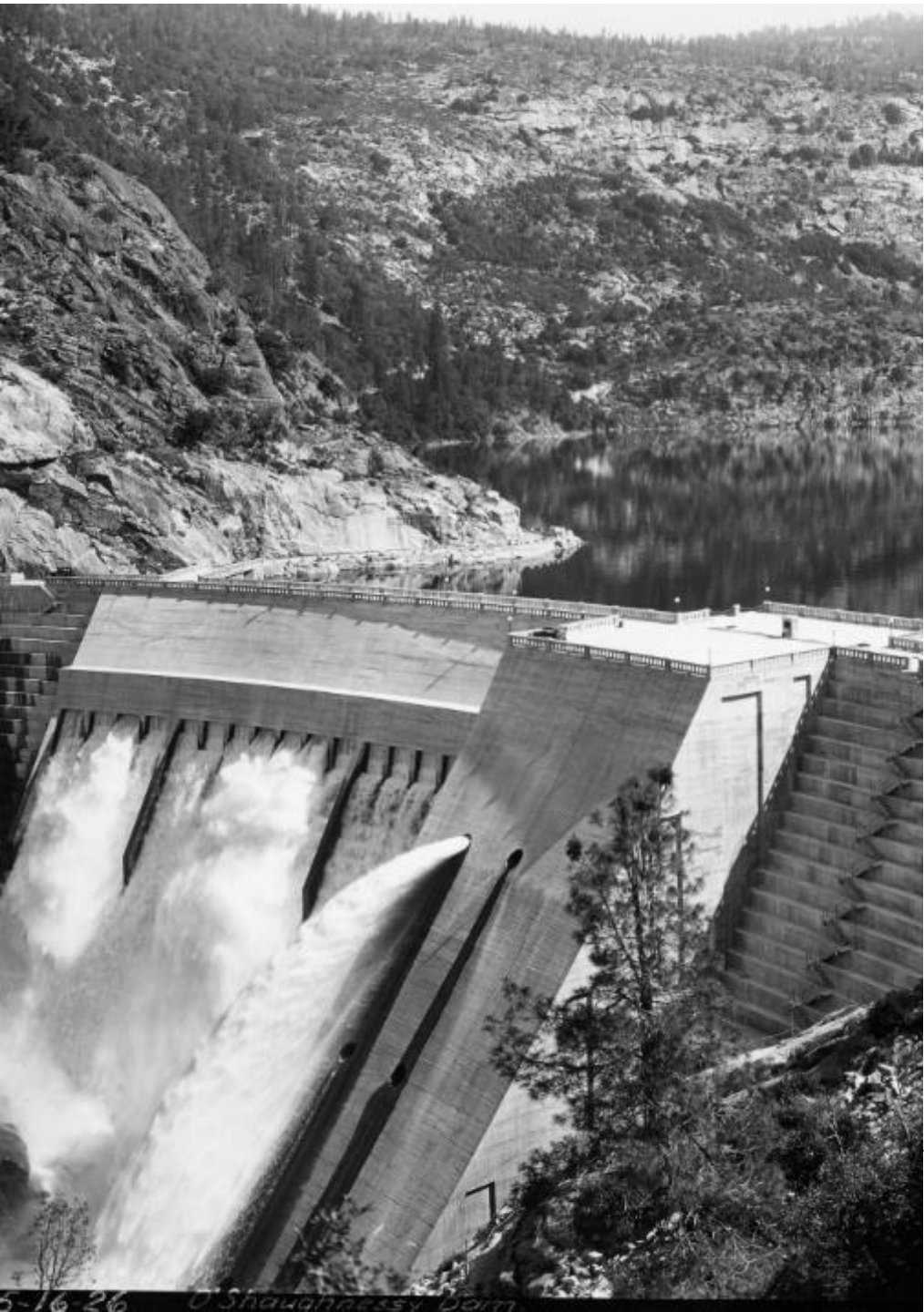


Generating clean
energy for a
brighter future

SEWER



Protecting public
health and the
environment



For more than 100 years...

San Francisco has provided clean, safe, and reliable public power to meet the needs of our local community.



The SFPUC is San Francisco's local, clean electricity provider.



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Water Power Sewer
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Hetch Hetchy
POWER

CleanPowerSF



Today's Agenda

- What is CleanPowerSF?
- Our Public Rate Setting Process
- Proposed New Rates
- Q&A



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What is CleanPowerSF?



CleanPowerSF

- Local, clean electricity provider for San Francisco since 2016
- Serves about 385,000 customer accounts in San Francisco
- CleanPowerSF supplies clean energy; PG&E delivers electricity and handles the billing
- Not-for-profit provider invested in local community



Benefits of Being Our Customer

- **Affordable Energy:** CleanPowerSF customers saved more than \$50 million compared to PG&E rates
- **Clean Electricity:** CleanPowerSF customers receive at least 90% clean and renewable energy
- **Programs and Rebates**
 - **SuperGreen Saver:** 20% discount + 100% renewable energy
 - **Electrify My Ride:** \$1,000 off a new e-bike



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Our Public Rate Setting Process

How Do We Set Rates?

Our process includes:

1. **Rate study** conducted by an independent consultant every five years
2. **Rates set to cover costs (no profit)**; new updates are proposed
3. **SFPUC Rate Fairness Board** reviews and gives us advice on proposed rates
4. **SFPUC Commission** holds a public hearing to review and approve new rates
for power services
5. **New rates go into effect starting July 1st** each year

What Do We Consider When Setting Rates?

Revenue Sufficiency

- Rates cover the full cost of all SFPUC activities

Customer Equity

- Rates based on cost of service

Environmental Sustainability

- Rates value environmental sustainability and preserves the natural resources entrusted to the SFPUC's care

Affordability

- Rates consider affordability for all its customers

Predictability

- Rates designed to minimize bill fluctuations, enabling ratepayers to plan for their personal finances

Simplicity

- Rates that are easy for ratepayers to understand



What Do Rates Pay For?

- Generating power for your home or business
- Customer programs
- Appropriate financial reserves to protect our long-term financial health

Electric Rates and Your Bill



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No:
Statement Date: 03/08/2022
Due Date: 03/29/2022

Service For:

Your Account Summary

Amount Due on Previous Statement	\$167.03
Payment(s) Received Since Last Statement	-167.03
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$185.49
CleanPowerSF Electric Generation Charges	62.40
Current Gas Charges	118.41

Total Amount Due by 03/29/2022 **\$366.30**

PG&E Delivery Charges

CleanPowerSF
Generation Charges

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m.
Saturday 8 a.m.-5 p.m.
Phone: 1-800-743-5000
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay



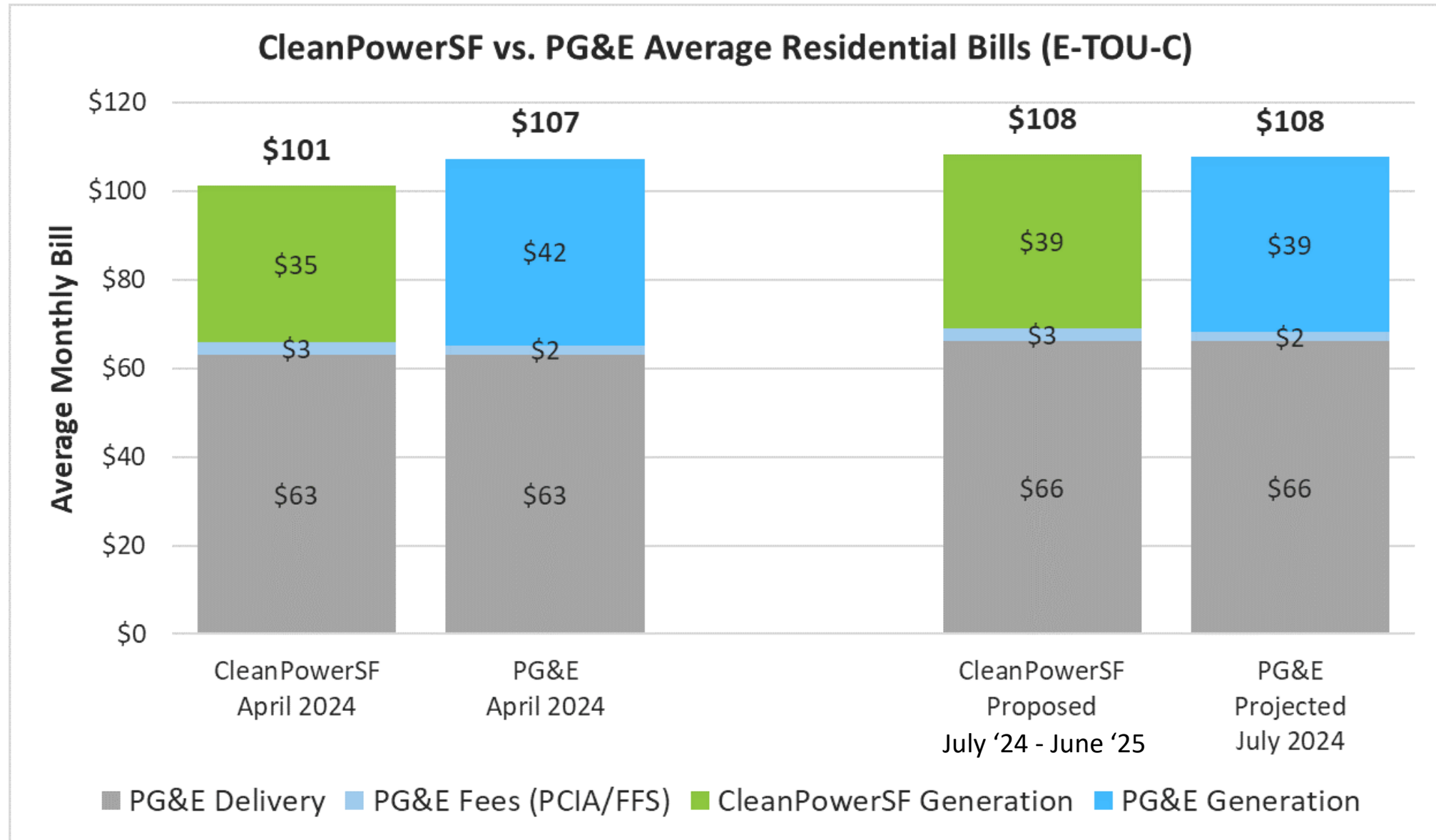
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Proposed New Rates Effective July 1st

What Can You Expect?





How To Lower Your Bill

- Monthly discounts through CARE and FERA
- Medical Baseline
- Budget billing and flexible payment plans
- The Low-Income Home Energy Assistance Program (LIHEAP)
- Relief for Energy Assistance through Community Help (REACH)

cleanpowersf.org/loweryourbill



We're Here to Help

CleanPowerSF
Customer Service

Call: (415) 554-0773

Email: cleanpowersf@sfwater.org

Hours: Monday – Friday, 8 a.m. to 5 p.m.



Upcoming Rate Action

- Proposed rates will be voted on at the SFPUC Commission meeting on **May 14th at 1:30pm** at City Hall.
- Get more information at: sfpuc.org/PowerRates
- If approved, new rates will go into effect on July 1st.

Public Meeting Schedule for 2024

Meeting	Date	Additional Information
Rate Fairness Board	Friday, March 1	sfpuc.org/PowerRates
Rate Fairness Board	Friday, March 22	sfpuc.org/PowerRates
Rate Fairness Board	Wednesday, April 10	sfpuc.org/PowerRates
Rate Fairness Board	Monday, April 29	sfpuc.org/PowerRates
SFPUC Commission	Tuesday, May 14 1:30 p.m.	sfpuc.org/commission



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Q&A

Take Part and Learn More

Stay updated on the rates process: sfpuc.org/PowerRates

Bill assistance and support: cleanpowersf.org/loweryourbill

Questions about rates?

Call: (415) 554-0773

Email: cleanpowersf@sfwater.org



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Thank You!